

INSURED VISION PLANS FROM NORTHEAST DELTA DENTAL*

DeltaVision® member quick facts

EyeMed Vision Care customer service

- Locate a Provider – Access Network
- Benefit or claim questions
 - **1-866-723-0513**
 - member.eyemedvisioncare.com/nedd
- Hours of operation
 - Monday – Saturday 8 AM - 11 PM EST
 - Sunday 11 AM - 8 PM EST
 - Access to a live agent 102 hours per week

To make the most of your vision plan, visit member.eyemedvisioncare.com/nedd

- View your benefit details
- Confirm eligibility
- Check claim status
- Print replacement ID cards
- Locate a provider
- Schedule an appointment online**
- View health and wellness information
- Dependent children and spouses of the primary member will need to call 1-866-723-0513 to obtain a unique ID for Member Web registration.

Claims in-network

- Show your EyeMed ID card to the network provider to verify eligibility.
- The network provider completes all the paperwork and submits it to EyeMed for payment. Your responsibility is for the amount above the benefits provided by the plan at the time of service.

Claims out-of-network

- You will pay the bill in full then submit the claim to EyeMed utilizing the out-of-network claim form found at member.eyemedvisioncare.com/nedd or www.nedelta.com.

You will be reimbursed at the non-network level of benefit.

**DeltaVision is underwritten by Red Tree Insurance Company, Inc., a Northeast Delta Dental company. Claims processing, claims service, and provider network administration for DeltaVision are provided under contract, by EyeMed Vision Care, LLC and its affiliate, First American Administrators, Inc.*

***Most, but not all, network providers offer this.*

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